

Temporary Suspension of Debt Collection and Parking Frequently Asked Questions In Response to COVID19 Outbreak

Due to the COVID-19 outbreak, until after April 30, the City will **not**:

- Assess any new penalties on tickets, utility bills or other fines and fees
- Suspend driver's licenses for driving violations
- Boot vehicles for non-payment of tickets
- Default any payment plans
- Do debt checks for rideshare and taxi drivers

What types of tickets is the City not issuing at this time?

The City will not be issuing violations for city stickers, expired plates, street sweeping and residential parking permit until after April 30, 2020.

Do I still have to pay parking meters during the COVID-19 response?

Yes, motorists are still required to pay parking meters. The City is not enforcing violations for city stickers, expired plates, street sweeping and residential parking permit, but motorists still need to pay for metered parking during this period.

Am I subject to a ticket if I don't pay the meter?

Motorists using metered parking must pay the meter. Failure to do so may result in a ticket.

Do I have to pay unpaid tickets, utility bills, and other fines and fees?

While the City is temporarily deferring collection of unpaid tickets and assessment of penalties until April 30, 2020, motorists will still be responsible for paying outstanding fines and fees.

How long will this temporary suspension last?

The temporary suspension on debt collection, booting and non-emergency towing and certain parking enforcement will be in place until April 30, 2020.